



UTA Civil Rights Department  
 669 West 200 South  
 Salt Lake City, UT 84101

## Civil Rights Complaint Form

The Utah Transit Authority (UTA) is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, denied the benefits of, or subjected to discrimination in the receipt of its services. If you feel that you have been discriminated against on the basis of a protected status as listed below, please provide the following necessary information in order to facilitate the processing of your complaint. Please submit your complaint to UTA Customer Service by completing this form. If requested, you will receive a response within 20 business days if you've provided sufficient contact information. For an alternative format to submit your Civil Rights complaint, please contact Amanda Salmon, UTA's ADA Compliance Officer, at (801) 287-3536 or [asalmon@rideuta.com](mailto:asalmon@rideuta.com). Once completed, return form to:

**UTA Civil Rights Department**  
**669 West 200 South**  
**Salt Lake City, UT 84101**

This procedure is intended to satisfy UTA's obligation under the Americans with Disabilities Act and Title VI of the Civil Rights Act of 1964 and applies to anyone alleging discrimination *on the basis of protected class status* in UTA's provision of its services, activities, programs or benefits. This process is designed to provide you with the opportunity to quickly and effectively resolve any issue(s) as it relates to your civil rights and UTA. Your complaint will be investigated in accordance with UTA's complaint procedure.

### Type of Civil Rights complaint:

- |                                       |                                  |  |
|---------------------------------------|----------------------------------|--|
| <input type="radio"/> Race            | <input type="radio"/> Disability | <input type="radio"/> Age                |
| <input type="radio"/> Color           | <input type="radio"/> Gender     | <input type="radio"/> Sexual Orientation |
| <input type="radio"/> National Origin | <input type="radio"/> Religion   | <input type="radio"/> Gender Identity    |

*\*Note: If your complaint does not relate to discrimination on the basis of one of the items above, please contact UTA Customer Service at (801) 743-3882 or [rideuta@rideuta.com](mailto:rideuta@rideuta.com) to issue your complaint.*

Are you filing this complaint on your own behalf?       Yes       No

If no, why have you filed for a third party? \_\_\_\_\_

What is your relationship to the person for whom you are filing the complaint? \_\_\_\_\_

Please confirm you have permission to submit complaint on behalf of a third-party.       Yes       No

### Service Details

Date of Occurrence: \_\_\_\_\_ Time of Occurrence: \_\_\_\_\_

Route Number: \_\_\_\_\_ Boarding Location: \_\_\_\_\_

Direction of Travel: \_\_\_\_\_ Destination: \_\_\_\_\_

Vehicle Number: \_\_\_\_\_ Driver's Name: \_\_\_\_\_

Driver's Badge Number: \_\_\_\_\_

